



FAQ Sheet 2023

What's new for this year vs. last year?

- You will be issued a member ID card shortly into the new year that will also serve as your range card (OCN only) and to store your redeemed points. Points are still earned per dollar spent and will be transferred to member ID card to be used at the course they were earned at.

Who can purchase the card?

- The Florida Elite Golf Card is available to purchase for all Florida Residents with a Florida driver's license or a Celebration Town I.D. card.

What proof of residency can I show?

- You can show your Florida driver's license or Celebration Town I.D. card

What are Loyalty Points?

- Cardholders earn 1 loyalty point for each dollar spent as a cardholder. Points are valid towards purchases at the golf club at which they were earned. Each point is worth \$0.10. Make sure to alert staff that you are cardholder when making a purchases to earn points.

What happens to my loyalty points that I earned in 2022?

- Points will be valid for use until January 31st, 2023, if you do not renew for 2023. If you have renewed by January 31st, 2023, the points will remain in your account.

How do I book a round of golf online?

- Tee time reservations may be booked at either www.celebrationgolf.com or www.ocngolf.com by selecting the "FL Elite Card Reservations" tab at the top and entering the login: member@knight39.com, and password: Member2023. Tee times can also be made in the golf shop.

How do I redeem my free birthday round?

- Your complimentary birthday round may be redeemed by booking a round of golf either one week before, on, or one week after your birth date by calling the golf shop or booking through the reservation portal. You may choose the course you redeem at, but the complimentary birthday round may only be redeemed once. Lunch and range balls are NOT included with your complimentary birthday round.

What and where is the “Tooth” course?

- **The Tooth Course is a 9-hole “Executive” course at Orange County National consisting of par 3’s and 4’s. Walking is included as an amenity for card holders at the rate of \$7.50 and guests at the rate of \$20.00. Cart rental if you prefer to ride is an additional \$10 per person, based on cart availability. Carts are not available from Dec 1 – May 31. You may book a round at the Tooth course through the FL Elite Golf Card reservation portal. Lunch or warm up range balls are NOT included with Tooth rounds.**

How does the lunch inclusion work?

- **For applicable morning rounds, cardholders receive a voucher to redeem at the course’s dining facility for an entrée and side or a Grab and Go combo. Beverage and gratuity are not included. The lunch voucher is not transferable and is valid on day of play only.**

How do guest rounds work?

- **Cardholders can host up to (3) guests at 20% off their applicable FL Resident or Non-FL Resident rate. Lunch and range balls are NOT included with guest rounds.**

Who do I contact for assistance with my card?

- **Any of our Golf Shop Professionals will be glad to assist you with any needs you may have. You may contact us by calling 407-566-4653 ext 4608 (Celebration) or 407-656-2626 ext 2210. You may also email us at proshop@celebrationgolf.com or proshop@ocngolf.com**